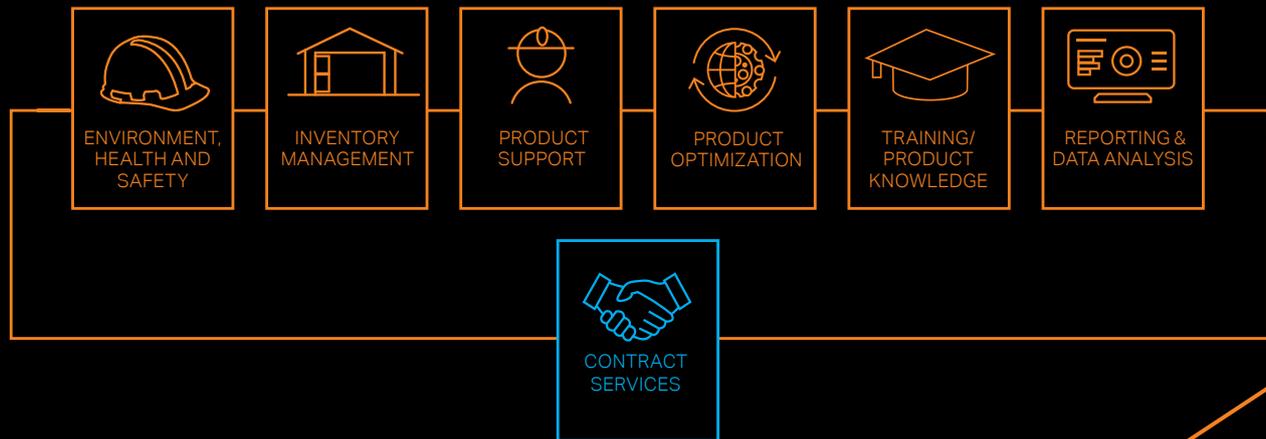




ROCK TOOLS SERVICES

Sandvik is a world-leader in the supply of mining and rock excavation tools and equipment. In addition to supplying your operation with the premium brand of rock tools, our range of added services and digital solutions support your drilling operations, everyday – all year round. And we can also take full responsibility for the supply and life cycle management of your tools with our Rock Tools Contract Services. Overall, we do everything we can to ensure you get maximum life, productivity and performance from your rock tools, so that you can achieve the lowest total drilling costs. With Sandvik Rock Tools Services, you will never work alone.



ENVIRONMENT HEALTH AND SAFETY

Environment, Health and Safety. Three words that mean the world to Sandvik. Integrating EHS into product development and our service offering has long been a part of what we do. We understand that our customers share our vision of reducing workplace injuries, health problems and environmental footprint. We are committed to conducting our work safely, with the objective to achieve zero work related injuries at our workplaces, as well as to create a sustainable future through an approach firmly grounded in Sandvik's core values: Customer Focus, Innovation, Fair Play and Passion to Win.

- Committed to safety
- Committed to the environment
- Committed to health and wellbeing



INVENTORY MANAGEMENT

Through choosing Sandvik rock tools, you can be sure to have the right tools, at the right place, at the right time. With a broad network of rock tool production units and warehouse facilities, we manage inventories for our customers on a global as well as a local level. You can be confident in the knowledge that you will have continuity of supply and quality of products, which are the key requirements to guaranteeing productivity at your site.

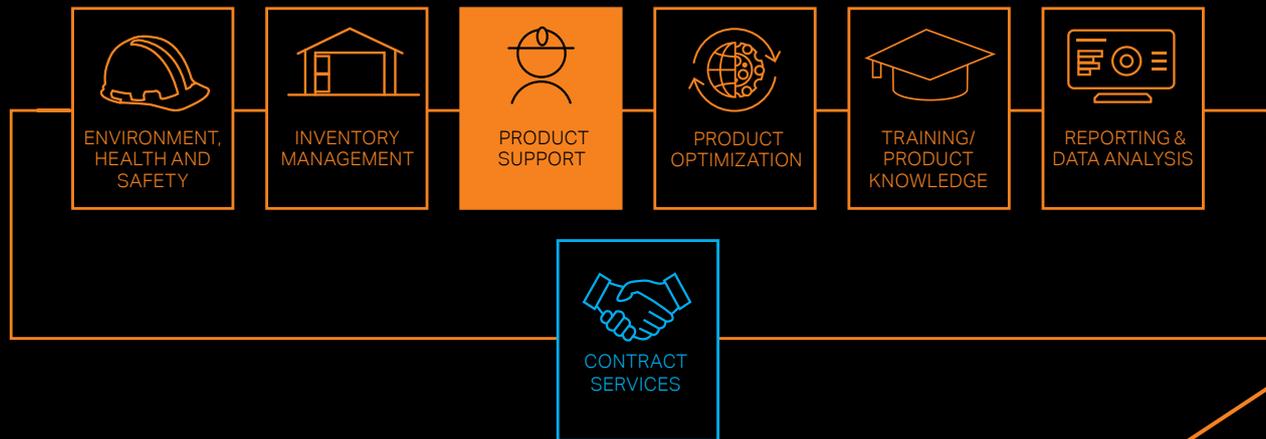
- Manufacturing Capacity
- Logistics Capability
- Quality Assurance
- Consignment Stock
- Product Forecasting
- Circuit Stock Management



PRODUCT SUPPORT

Our dedicated Rock Tools product representatives provide on the ground support and service to our customers. We have developed a range of tools and services designed to support our products in the field. By working closely with your operational personnel, our dedicated Rock Tools team work to ensure optimum product performance, supported by the expertise of our many drilling application specialists worldwide.

- Product Selection
- Product Development
- Failure Analysis
- Trouble Shooting
- Stock Management

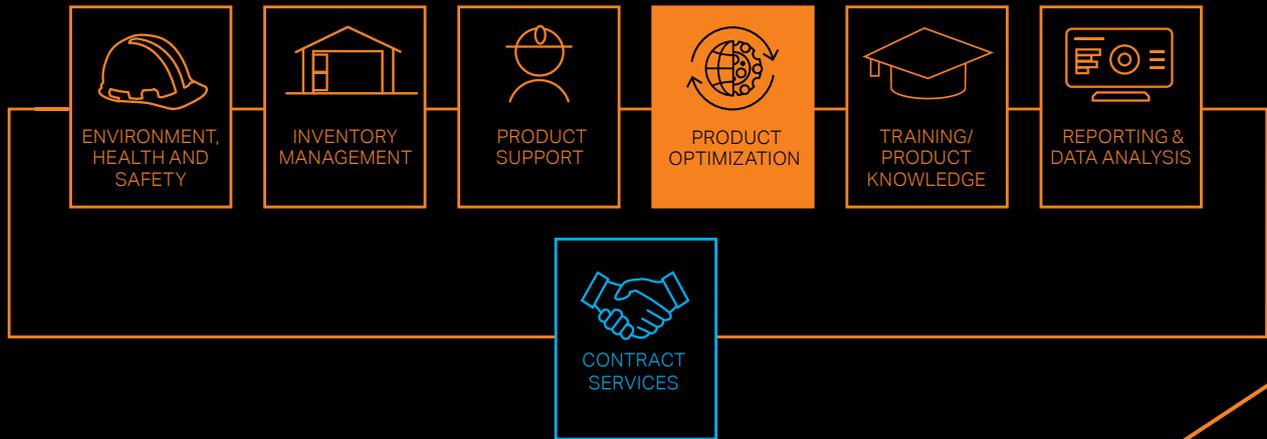


PRODUCT OPTIMIZATION

Obtaining the maximum life possible from your rock tools is paramount to a successful and cost-effective operation. At Sandvik, we are committed to continuous improvement and innovation of our products and since 1862, when the company was founded, we have continuously worked closely with our customers on product development to drive improvements in productivity.

By understanding the relationship between the drill rig, operator and ground conditions we can provide significant operational benefits and cost savings to your site, not only ensuring that the best total drilling cost is achieved but also providing significant productivity gains.

- Drilling Process Audit
- Product Testing
- Product Development
- Productivity Focus (Penetration Rates & Total Drill Cost)
- Hole Straightness
- Continuous Improvements
- Down-The-Hole Hammer Rebuilds
- Bit Re-grinding

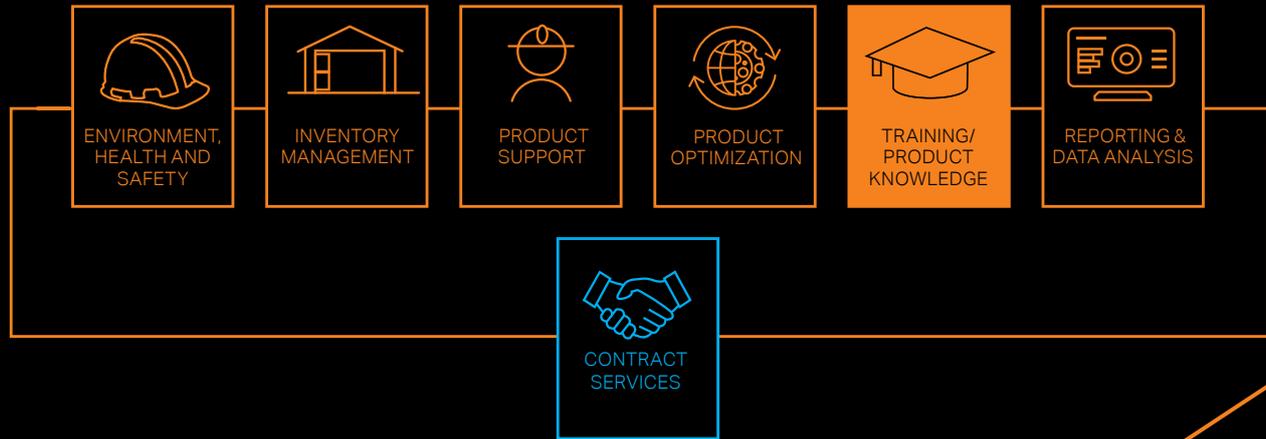




TRAINING/ PRODUCT KNOWLEDGE

Your drilling performance is shaped by the level of knowledge within your team and Sandvik's commitment to training is the cornerstone of our drilling product performance. Our global training programs are tailored to optimize driller performance and tool management in your conditions – however tough they might be.

- Drilling methods overview
- Drillability of rock types
- Product application and product selection
- Care and Maintenance of rock tools
- Failure analysis and corrective actions

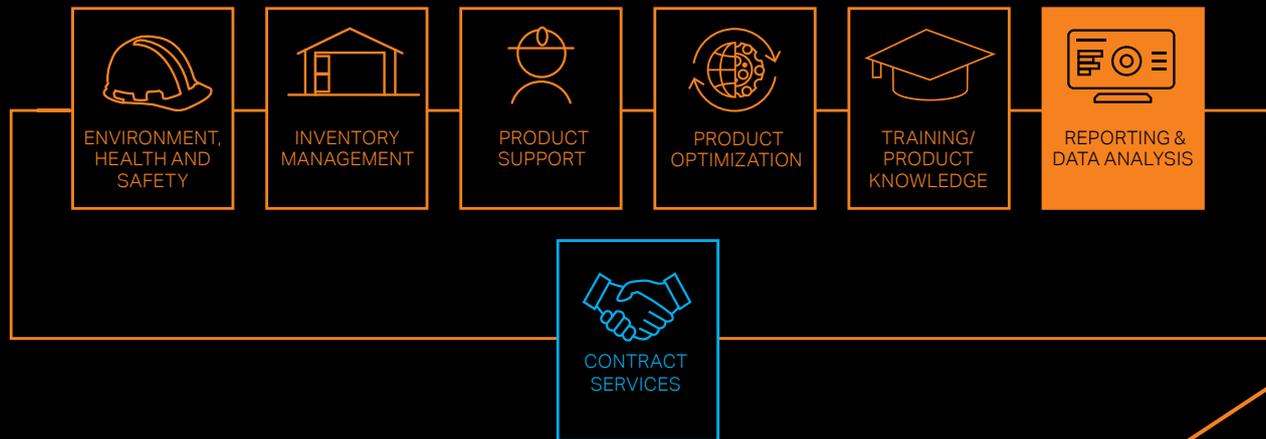




REPORTING & DATA ANALYSIS

By continuously reviewing your rock tools and drilling performance data, we can help identify opportunities to improve your processes and ultimately drive your drilling operations productivity and efficiency. Our fully integrated digital suite captures and analyzes product consumption, performance and cost data and presents them in real-time through interactive dashboards - which are then used to drive our continuous improvement initiatives.

- My Sandvik Customer Portal
- My Rock Tools Track
- My Rock Tools Report



CONTRACT SERVICES

Do you ever wish you could entrust the management of your drilling consumables to someone else? Think of Sandvik Rock Tools Services as your most experienced partner. We can take full life cycle responsibility for your rock tools – from forecasting, supply and on-site logistics, by providing product support and product refurbishment, to targeted training of your personnel and ultimately performance reporting and data analysis. We'll deal with the day-to-day management of your rock tools as well as work with you to drive continuous improvements on site. It's that all-in-one package you've been waiting for.

- Product Servicing
- Managed Supply
- Consignment Stock
- Performance based

